



## E-Mail Support

**Technical Support E-Mail:** [bookhelp@quia.com](mailto:bookhelp@quia.com)

Expedite a resolution by providing specific details & examples of your situation.

## Online Help Request Form

**Submit Online Help Request at:** <http://books.quia.com/support>

Quia support team member will respond within 1 business day.

## Phone Support

**Technical Support Phone:** [\(877\) 282-4400, ext. 2](tel:(877)282-4400)

## Technical Support Hours

Monday - Friday 8:00 a.m. to 5:00 p.m. Pacific Standard Time

## Frequently Asked Questions

**FAQ's located at:** <http://books.quia.com/help/books/faq.html>

Find solutions to commonly asked questions 24/7.

## User Guides

**Online User Guide:** Click "[Help](#)" link located at top of screen

**Instructor User Guide:** Download from within Instructor Workstation