

Date: May 4, 2007
To: Blackboard Users
From: Technology Services
Re: Using Blackboard With Windows Vista & Firefox

We have identified a specific issue within Blackboard's Discussion Board and Essay questions that occurs in computers running Windows Vista with Internet Explorer. The text box does not appear when adding a forum or typing an essay.

This problem does not occur when using Windows Vista with Firefox instead of Internet Explorer. If you are using Windows Vista, we recommend you use Firefox instead of Internet Explorer when accessing Blackboard.

Instructions for Downloading and Installing Firefox:

1. Go to this website: <http://www.firefox2008.de/us/> and click on this link:



2. On the next screen, click on this link:



3. Then click on the link "Agree and Install":



4. Click on the "Run" button and follow the prompts to install Firefox onto your computer.

